

Citizen Participation: Meeting & Exceeding Basic Requirements

- Public comments
- Application driven programs
- Programmatic design
- Local government input
- Informational workshops
- Media outreach

Citizen Participation: User Friendly Outreach

- ▣ Homeowners Assistance Outreach
 - Billboards, rolling buses, TV/radio/print, grassroots outreach
- ▣ Home Construction Programs
 - Ad campaign geared for applicant niche markets
 - Workshops for potential applicants
 - Strategic location of applicant intake centers

IF YOU SUFFERED STORM SURGE YOU MAY APPLY

**MARCH 15, 2008
APPLICATION DEADLINE**

While many have already applied for homeowners assistance, we need your help to ensure that everyone affected by Katrina applies for assistance. Call relatives, talk to friends and reconnect with loved ones who want the available support. The deadline for Phase I and Phase II homeowners grant applications is March 15, 2008.

For more information about how the Katrina Homeowners Assistance Program can help, please visit one of the three service centers listed below or visit www.us50stateshelp.gov or call the call center at 844-565-6302 to speak to a customer service agent.

Jackson County
3160 River Mall
2800 US Highway 92
Suite #1146
Gautier, MS 39553
Mon - Fri, 9am - 6 pm

Harrison County
Prime Outlets - Gulfport
Suite #110
16000 Factory Shops Blvd
Gulfport, MS 39503
Mon - Fri, 10am - 6 pm

Hancock County
2658 Longleaf Drive
Building 27
Bay St. Louis, MS 39520
Mon - Fri, 9am - 6 pm

Phase I: Homeowners, regardless of income, whose homes suffered damage from the storm surge and who lived outside the federally delineated 100-year floodplain that had regular homeowners insurance or homeowners located inside the floodplain but elevated in accordance with Flood Insurance Rate Maps can receive up to \$150,000.

Phase II: Homeowners with workforce-level income whose homes were damaged by the storm surge regardless of flood plain location or insurance coverage can receive up to \$100,000.

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WORKSHOPS ENDING SOON

NAVIGATE YOUR WAY THROUGH THE SMALL RENTAL PROGRAM

If you own rental property damaged by Katrina, or if you're thinking about buying, building or converting an existing structure to rental property, you may be eligible for a forgivable loan to help with renovation or new construction costs.

Get the facts on post-Katrina forgivable loans at one of our free workshops. We will walk you through the details. We've streamlined the process, and even broadened the guidelines. Attend a free workshop and find out if you qualify.

Monday, October 27
9:00 A.M. - 3:00 P.M.
Pearl River Community College
Cafeteria
101 Hwy 11 N, Poplarville

Tuesday, October 28
9:00 A.M. - 3:00 P.M.
Our Lady of the Gulf
Community Center
228 S Beach Blvd, Bay St. Louis

Wednesday, October 29
9:00 A.M. - 3:00 P.M.
Saucier Community Center
City Hall
24014 Church Ave, Saucier

Thursday, October 30
9:00 A.M. - 3:00 P.M.
Veterans of Foreign Wars
Orange Grove
15206 Dedeaux Rd, Gulfport

Tuesday, October 28
10:00 A.M. - 12:00 P.M.
Pascagoula City Council Chambers
815 N Beach St, Pascagoula

Wednesday, October 29
10:00 A.M. - 12:00 P.M.
Woolmarket Community Center
16320 Old Woolmarket Rd, Biloxi

Thursday, October 30
10:00 A.M. - 12:00 P.M.
B. E. McGinty Civic Center
Jackson County Fairgrounds
2902 Short Cut Rd, Pascagoula

MISSISSIPPI DEVELOPMENT AUTHORITY
MISSISSIPPI
recovery.com



Repair, Reconstruct or Convert AFFORDABLE RENTAL PROPERTY

According to a recent housing study, more affordable rental property is needed in the lower three coastal counties. To help address this need, the Neighborhood Rental Restoration Project is offering low cost forgivable loans to help repair or reconstruct rental property.

Project features include:

- Eligible properties must be:
 - South of Interstate 10 in Hancock, Harrison or Jackson Counties
 - "stand alone" single-family homes with at least one bedroom

Eligible participants must:

- Rent to tenants at or below 50% of the Area Median Income in the three coastal counties
- Have a minimum credit score of 580

Other project highlights:

- Increased payments to be received by applicants over the first five-year period of the forgivable loan.
- Repairs, rehabilitation and reconstruction must be completed within twelve (12) months of loan closing.

HURRY!
APPLICATION DEADLINE IS
NOVEMBER 16, 2009

For complete project details and how to apply, visit our website at www.msdisasterrecovery.com. Click on the Neighborhood Rental Restoration Project link in the blue box on the bottom right side of the page.


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Citizen Participation: Community Involvement

- ▣ Town Hall Meetings
 - Outreach to local communities and encouraging exchange of ideas
- ▣ Local Government Participation
 - Facilitating cooperation between agency and local government in program implementation and design
- ▣ Involve community based organization in programmatic design & outreach

Town Hall Meeting: Port at Gulfport



The Port at Gulfport invites you to a community meeting.

The Mississippi State Port Authority is inviting the public to attend an informational overview about its Port of Gulfport Restoration Program and future plans for expansion.

Featuring remarks by:
Governor Haley Barbour
Governor-elect Phil Bryant

Friday, December 9, 2011 - 11 a.m.
Courtyard by Marriott Gulfport Beachfront
1600 Beach Boulevard (Highway 90)
Gulfport, MS

Hear the latest news about the Port's restoration or visit the Port of Gulfport Restoration Program website at www.PortoftheFuture.com for more information.

Port of the Future.com

Early in the Port restoration's process, the MSPA held a series of community meetings seeking input on the initial design. Based on community input the Port significantly changed its plans, moving its expansion from the west to the south.

Housing: Planning

▣ Housing Study

- Identifies Need
- Provides Road Map

▣ Program Design

- Targets Need
- Design Programs to Respond
 - ▣ Public Housing
 - ▣ Homeowners Assistance
 - ▣ Small Rental
 - ▣ Work Force Housing
 - ▣ Senior Housing

Housing: Delivery of Programs

- ▣ Identify Delivery Methods
 - State Mgmt. vs. Local Mgmt.
 - ▣ Dedicated Division for Recovery
 - ▣ Experienced Managers
 - State Employees vs. Contract Employees
 - ▣ Provides Personnel and Budget Flexibility
 - ▣ Secures As Needed Expertise
 - Product Delivery
 - ▣ Local Governments
 - ▣ Non-Profits & For- Profits (Contractors/Developers)
 - ▣ State Managed

Housing: Contractor and Sub-Recipient Selection & Management

- ▣ Seek contractors with capacity, experience in their fields and a working knowledge of HUD regulations
 - Production Oriented
 - Customer Focused
- ▣ Focus on Environmental Contractor
- ▣ Establish Tools for Contractor Management
 - Execute Comprehensive Contract
 - Clearly Define Roles & Responsibilities
 - Establish Performance Standards and Remedies for Non-Performance
 - Document Policies & Procedures

Housing: System of Record

- ▣ Enterprise Resource Planning System
 - Integrates Internal and External Program Information
 - Provides Work Flow Management
 - Records all Transactions and Applicant Data
 - Allows On-Line Real Time Performance Management and Reporting for the State, Contractors and Sub-recipients
 - Retains and Backs Up Documents and All Activity
 - Cost Effective

Reassessing Needs: Evaluate Grantee & Product Performance

- ▣ Determine if any change is necessary and formulate solutions
 - Create new programs or recalibrate existing programs to fit needs
 - ▣ Example: Small Rental Assistance Program Phase 1 and Phase 2
- ▣ Utilize Housing Study as a tool to update and evaluate program performance

Reassessing Needs: Unmet Needs

- ▣ Elderly and minority housing needs not being met
 - Example: Neighborhood Home Program – Housing study and advocacy groups confirmed and quantified an unmet need and a program was designed around the issue
- ▣ Developed Gap Financing programs for work force housing following collapse of tax credits

Reassessing Needs: Reconfigure Programs

- ▣ Determine housing needs based on the current economic climate
 - Example: single family homes vs. multifamily rental units
 - Example: Neighborhood Rental Restoration Program (NRRP)- identified existing neighborhoods within the Small Rental Assistance Program (SRAP) for redevelopment

Reassessing Needs: Contract Modifications

- ▣ Assessed existing contracts and made changes where necessary
 - Example: Housing Assistance Program (HAP) reconfiguration- assessed contractor performance and determined contract modifications were required
- ▣ Continual monitoring of contracts and contractor performance to ensure standards are being met and exceeded